

**"The ultimate measure of man is not where
he stands in moments of comfort and
convenience, but where he stands at times of
challenge and controversy."**

—Dr. Martin Luther King Jr.

2016 ANNUAL REPORT



RISING TO THE CHALLENGE



** Our Core Values **

MUTUAL RESPECT

NM811 is committed to creating a safe and secure working environment in which every employee is nurtured with the spirit of trust, teamwork, openness and respect.

HONESTY & INTEGRITY

We are committed to promoting the highest standards of honesty, integrity, and loyalty in all business practices.

PURSUIT OF EXCELLENCE

We are committed to creating an environment where all employees pursue the highest possible level of quality and excellent performance.

PERSONAL ACCOUNTABILITY

We are committed to the development of an environment where every employee of NM811 understands and accepts responsibility for upholding and reinforcing these values.

SOLUTION-ORIENTED

We are committed to creating a solution based environment where all employees thrive to the highest possible level of transformational solutions for the betterment of the organization.

** Board Of Directors Mission Statement **

New Mexico 811 serves
as the state's communication hub
promoting safe excavation
and damage prevention.

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From the President of the Board of Directors

Dear Members,

It is customary for the President of the Board of Directors of the New Mexico One-Call Corporation (NM811) to provide a message to membership in the Annual Report. I will start with a brief background on myself. My name is Gary Roybal and I am a native New Mexican and employed by the New Mexico Gas Company. As a licensed professional engineer in New Mexico, I have contributed in many roles to the utility industry for 35 plus years. I have been on the Board of Directors for 5 years in roles, such as Treasurer, Vice President and currently President of the Board. When I was asked to prepare a message for the Annual Report, I asked for the "theme" of the Annual Meeting. The "theme" of this year's Annual Meeting is "Rising to the Challenge". I immediately begin to think of the challenges that NM811, the Membership and the excavating community [stakeholders] in New Mexico have encountered and overcome over the last 5 years.

The challenge faced by the Board of Directors is to enhance service to the Membership and stakeholders, while keeping membership dues stable. I believe the Board and NM811 Staff have risen to this challenge and improved service, without increasing the annual budget. Wait times have been reduced from an average of approximately 9+ minutes to under 10 seconds. This outstanding accomplishment is due to the dedication and hard work of the NM811 Staff, the Board's direction and constant support in pursuing and building partnerships with other one-call organizations, all while maintaining the budget. Overcoming these challenges is a great milestone, however, there are many more challenges before NM811 and stakeholders.

The "challenge" as I see it for New Mexico is to accept and embrace the principle that all damages to underground facilities are preventable. New Mexico is one of the few states recognized by the Pipeline Hazardous Materials Safety Administration as having an effective and compliant damage prevention program for New Mexico pipelines under its jurisdiction. This is largely due to the New Mexico Excavation Law and the implementation and administration by the New Mexico Public Regulation Commission/Pipeline Safety Bureau. However, this is a tool or step in meeting the challenge of preventing damages to underground facilities. Education, training and promoting the message that damage prevention is about safety and the safety of our loved ones. Pipe, cable and damaged equipment can be replaced, but the life or quality of life of a person or his/or her loved ones is irreplaceable.

In closing, I encourage you to accept and embrace the principle that all damages to underground facilities are preventable. Please take the time to educate your employer, employees, co-workers, friends, neighbors and family on safe excavation practices, to call 811 before digging, this call can save their life or the life of a loved one, not to mention it could also save you money in paying for repair costs. Safety is not a destination, but a way of life.

I wish you a safe and prosperous 2017!

Gary A. Roybal

Board of Directors

Associate Members



Patrick Shaw, Director
AUI, Inc.

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The associate members are an important component of NM811. I represent the non-facility owner members and excavators. We are a unique organization in that we invite associate members to sit on the board and be represented. The involvement of the associate members shows the dedication of NM811 to promote underground safety to all stakeholders and I'm proud to be a part of that. Being intimately involved in the operations of NM811 allows me to share my knowledge with other construction associations and excavators. I look forward to our continued partnership between the facility owners and the excavating community.

Gas Distribution



Gary G. Roybal, President
New Mexico Gas Company

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I represent local gas distribution utility companies on the NM811 Board. Damage prevention is the law and integral to the culture of safety in the natural gas industry. As an industry, the protection of life and property is paramount. New Mexico is nationally recognized for its damage prevention program. This is due to the efforts of all stakeholders, including, underground facility owners, excavators, the New Mexico Public Regulation Commission (Pipeline Safety Bureau), the general public and NM811. Working towards ZERO damages is our goal at NM811 and as an industry.

Electric



Carlos Arras, Treasurer
PNM Electric Services

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The Electric Membership sector of Damage Prevention Programs in the United States are not heavily regulated by either federal or state agencies. However, in New Mexico all utilities are required to participate in state Damage Prevention activity. Electric companies and Co-Ops across the state participate in Damage Prevention programs to protect lives, the underground and overhead infrastructure and property, as well as to preserve the continuity of service that is known to be consistent and reliable in New Mexico. Our number one goal is protecting the public and the environment. NM811 is a tool used by electric companies across the state and as a member of the Board, I can say that I am proud to be a representative.

Municipalities



Tim Cynova, P.E, Secretary
Albuquerque Bernalillo County
Water Utility Authority

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The Municipalities/Governmental sector is a very diverse group. There are large municipalities like Albuquerque and small ones like Cuba. There are also Federal facilities, BIA facilities, Authorities, and some incorporated facilities. The sector also has representation in all of the major underground utilities from gas, electricity, lighting, water and some communication. Being diverse it is a challenge to get training and education opportunities to them and to facilitate the reality of the need for line spotting budgeting. I represent this diverse group and will avail myself to the explanation of benefits of excavation safety and the worth of a good line locating/spotting budget. Membership, education, training will lead to investment.

Public Regulation Commission



Jason Montoya, Advisory Director
Pipeline Safety Bureau

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Santa Fe, NM 87504
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Maintaining working relationships amongst damage prevention stakeholders is equally important to any other key element required to continue working towards success and robust programs. The PRC Pipeline Safety Bureau will build on safe excavation awareness through outreach programs and ensure industry compliance through effective enforcement. I firmly believe that all state governments should have some level of enforcement authority that contributes towards success of damage prevention programs. However, the working industry will need to invest in improving safety cultures and focus on a zero "0" damage mentality to continue experiencing a downward trend in underground facility damages.

Pipelines



Robert North, Director
Enterprise Products

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The Pipeline Membership sector in many cases is regulated by either federal or state agencies and is required to participate in state Damage Prevention activities. It is not only required, it is good business. Whether it be a small gas or crude gathering line or a large transmission line maintaining and operating these pipelines safely reduces and eliminates releases. It is of utmost importance in protecting the public and the environment. Supporting the NM811 Center, Damage Prevention and actively initiating One Call tickets within the industry ourselves reduces 3rd party damages. The NM811 Center is an integral part of the pipeline industry in New Mexico and we would like to thank the entire staff for their commitment and efforts.

Telecommunications



Gary Nelson, Director
CenturyLink

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The telecommunications sector is sometimes minimized as not as critical during excavation as gas, water or electric. I represent the sector of telecommunications to assure that we continue to educate all excavators that telecommunications is as critical and sometimes more critical. A cut fiber could isolate entire communities from E911, cell service, credit cards purchases, banking and internet usage. Telecommunications tend not to pose the dangers that other underground facilities do to the excavator, but damages tend to impact communities to a larger extent. Continued education in New Mexico will help protect all utilities from damage. Damage prevention for all utilities is our goal and I am proud to be part of the NM811 team, the excavator team in our state, and your telecommunications representative.

Water/Waste Water



Lori K. Harris, Vice President
Entranosa Water & Wastewater Assoc.

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Managing water and sewer infrastructure helps reduce water leaks, lowers costs, conserves the resource and helps protect our ground water. A partnership with all surrounding utilities and UFO's will help keep our communities safe. A collaborated effort to work together in finding those buried lines and cables is for the safety of all. We all know the danger of gas and how water and electricity just don't mix. Living safe, being safe. - Call before you dig. Tell your neighbor, work with your NM811.

Staff



Stephanie Harris
Call Center Manager

Stephanie joined NM811 in June of 2016, bringing over 30 years of call center experience to NM811. She has held many

roles through the years; representative, supervisor, manager, trainer, HR, and business support. Her goals are to streamline the processes and policies, ensure the representatives have all the tools, resources, and knowledge to take care of NM811 Customers.



Laura K. Harrison
Executive Assistant/Community Liaison

Laura joined NM811 in April of 2016 as Executive Assistant and was promoted to Community Liaison.

She is responsible for Event planning, community outreach and marketing. Before joining the NM811 team she was the Executive Director for a small non-profit and brings 8 years of customer service experience with her.



Justin Hanneman
GIS and Database Coordinator

Justin joined NM811 in December of 2004 as Mapping Coordinator and was promoted to GIS/Mapping Projects

Manager. Justin maintains the member mapping database and supports the Quality Management process. He also assists in training new operators.



Christine Taute
Financial/ Administrative Assistant

Christine joined NM811 in January 2013, and was promoted to a Financial Assistant position.

She has her career diploma in Administrative Assistance from Penn Foster. Christine supports the day-to-day financial activities within the Finance Section, provides membership services, and supports the management staff with multiple administrative assistance tasks.



Julia Castle
Lead Customer Service Representative

Julia joined NM811 in October of 2011 as a Customer Service Representative and was promoted to Lead Representative in 2016

She has a Bachelor's Degree in Criminal Justice and Administration, and has a background in customer service and quality assurance. Julia is responsible for training and supervising the Customer Service Representatives, as well as supporting the Call Center Manager and other Managerial staff members as needed.



Hunter Cox
Lead Customer Service Representative

Hunter joined NM811 in late October of 2014 as an Operator and was promoted to Quality Lead in November of 2016. He is responsible for

providing individual assessments and feedback for NM811 CSRs, Coordinating with Texas-NM CSRs for Quality Assurance, as well as participating in call-floor assistance and aiding with ticket processing. Hunter has had 6 years of Customer Service experience and team-leadership skills.



*The strength of the team is each member.
The strength of each member is the team.
Phil Jackson*

Customer Service Representatives

Our Customer Service Representative's (CSRs) are the HEART of the operation. They are the individuals that provide the call center services needed for "ticket" requests at NM811. When you call NM811 during normal business hours, theirs are the voices at the other end of the line. NM811 is fortunate to have such a dynamic and loyal team. They are the center hub that keeps residents, underground facility owners and excavators safe!

COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES
16 SPRINGS DWUA	W&W	\$150.03	BTA OIL PRODUCERS, LLC	PIPE	\$628.96	CITY OF FARMINGTON ELECTRIC	ELEC	\$9,760.60	DESERT RANCH MDW	W&W	118.35
ACCESS MIDSTREAM	PIPE	\$164.35	BUCKEYE PARTNERS LP	PIPE	\$64.76	CITY OF GALLUP	GOV	\$6,024.53	DESERT/SKY MOUNTAIN WATER COOPERATIVE	W&W	197.91
AGAVE ENERGY COMPANY	PIPE	\$5,449.32	BUENA VISTA MDWCA	W&W	\$92.51	CITY OF GRANTS - WATER & SEWER	GOV	\$1,711.31	DEVON ENERGY CORPORATION SE NM	PIPE	36,730.70
AGUA FRIA COMMUNITY WATER ASSOCIATION	W&W	\$257.06	BUSAN VOCALE, INC./LEVNAT, INC.	W&W	\$131.67	CITY OF HOBBS	GOV	\$8,712.60	DIAMOND TAIL RANCH ESTATES	W&W	122.61
ALAMO HEIGHT'S WATER USERS ASSOC	W&W	\$104.80	CABALLO LAKE MUTUAL DOMESTIC WATER ASSOC	W&W	\$94.92	CITY OF JAL	W&W	\$2,360.94	DONA ANA COUNTY - IT DEPT	COM	267.3
ALAMOGORDO MUN PUB SCH DIST #1	GOV	\$449.90	CABLE ONE - RIO RANCHO	COM	\$30,245.59	CITY OF LAS CRUCES	GOV	\$21,349.38	DONA ANA COUNTY WATER UTILITIES DEPT.	W&W	5,299.54
ALBUQUERQUE PUBLIC SCHOOLS	GDIS	\$5,774.31	CABLE ONE - ROSWELL	COM	\$7,773.94	CITY OF LAS VEGAS	GOV	\$2,367.41	DONA ANA MDWCA	W&W	1,855.63
ALBUQUERQUE/BERNALILLO COUNTY WUA	GOV	\$85,769.64	CANON MDWC&SWA - JEMEZ PUEBLO	W&W	\$323.82	CITY OF LORDSBURG	GOV	\$654.34	DUGAN PRODUCTION CORPORATION	PIPE	2,595.68
ALCALDE MDWCA	W&W	\$323.73	CANON MDWCA - TAOS	W&W	\$224.02	CITY OF LOVINGTON	W&W	\$1,800.95	DURANES Y GAVILAN MDWA	W&W	63.8
ALTO DE LAS FLORES MDWCA	W&W	\$235.64	CANONCITO @ APACHE CANYON MDWC & MS	W&W	\$359.78	CITY OF MORIARTY	W&W	\$957.30	EAST CULPEPPER FLATS DWCA	W&W	319.13
ALTO LAKES WATER & SANITATION DISTRICT	W&W	\$891.90	CAPROCK WATER COMPANY	PIPE	\$1,078.47	CITY OF PORTALES	W&W	\$2,079.72	EASTERN NEW MEXICO NATURAL GAS ASSN.	GDIS	1,283.08
ALTO NORTH WATER COOPERATIVE, INC.	W&W	\$82.26	CAPROCK WIND LLC	ELEC	\$67.50	CITY OF RIO RANCHO	GOV	\$29,938.97	ECHO VALLEY WATER	W&W	152.92
ANASAZI TRAILS WATER COOPERATIVE	W&W	\$353.51	CARLSBAD IRRIGATION DISTRICT	W&W	\$3,465.62	CITY OF ROSWELL	GOV	\$21,572.03	ECLIPSE AEROSPACE, INC.	COM	425.9
ANIMAS VALLEY LAND & WTR	W&W	\$1,297.53	CASITA DE SANTA FE, LLC.	W&W	\$353.92	CITY OF RUIDOSO DOWNS	GOV	\$1,518.62	EL ANCON MDWCA	W&W	94.9
ANTHONY WATER & SANITATION DISTRICT	W&W	\$749.94	CATAMOUNT ENERGY PARTNERS LLC	PIPE	\$245.13	CITY OF SANTA FE PUBLIC UTILITIES DEPT.	GOV	\$32,154.25	EL CERRITO MDWCA	W&W	186.54
APACHE CORPORATION	PIPE	\$5,773.58	CBG WATER CO.	W&W	\$75.18	CITY OF SANTA FE TRAFFIC/ENGINEERING	GOV	\$11,335.84	EL CORUCO MDWCA	W&W	228.29
APACHE OIL CORPORATION	PIPE	\$4,305.41	CCI SAN JUAN LLC	PIPE	\$819.62	CITY OF SANTA ROSA	GOV	\$417.29	EL PASO ELECTRIC COMPANY	ELEC	71,544.76
ARAGONNE WIND LLC	ELEC	\$121.50	CDS RAINMAKERS UTILITIES, L.C.	W&W	\$277.92	CITY OF SOCORRO	GDIS	\$2,049.25	EL PASO NATURAL GAS	PIPE	12,187.76
ARENAS VALLEY WATER DEVELOPMENT ASSOCIATION	W&W	\$188.64	CEDAR CREEK WATER COOPERATIVE, INC.	W&W	\$258.45	CITY OF SUNLAND PARK	GOV	\$2,562.96	EL PASO NATURAL GAS/KINDER MORGAN	PIPE	788.93
ARMSTRONG ENERGY CORPORATION	PIPE	\$225.28	CEDAR CREST MDWC & SWA	W&W	\$441.67	CITY OF TRUTH OR CONSEQUENCES	GOV	\$1,504.56	EL PRADO WATER & SANITATION DISTRICT	W&W	442.88
ARROYO SECO MDWCA	W&W	\$146.02	CENTRAL NEW MEXICO ELECTRIC COOPERATIVE,	ELEC	\$6,052.81	CITY OF TUCUMCARI	GOV	\$969.97	EL RANCHO DE LAS GOLONDRINAS INC.	W&W	59.88
ARTESIA RURAL WATER COOPERATIVE	W&W	\$718.78	CENTRAL VALLEY ELECTRIC CO-OP, INC.	ELEC	\$2,213.13	CITY TV CABLE	COM	\$301.03	EL RITO CANYON MDWCA	W&W	140.74
AT&T	COM	\$14,594.70	CENTURION PIPELINE, LP	PIPE	\$3,773.85	CLEVELAND MDWCA	W&W	\$109.70	EL SALTO MDWCA	W&W	201.13
ATLAS RESOURCE PARTNERS, LP	GDIS	\$206.09	CENTURYLINK	COM	\$1,446.16	CLOUD COUNTRY WEST UNIT 1, POA	W&W	\$72.42	EL VADITO DE LOS CERRILLOS WATER ASSOC.	W&W	124.11
AUI, INC. 1	AM	\$225.00	CENTURYLINK COMMUNICATIONS	COM	\$8,713.95	COAL BASIN MDWUA	PIPE	\$69.97	EL VADO CABIN OWNERS ASSOCIATION	W&W	121.84
AV WATER CO LLC (DELETED)	COM	\$432.51	CENTURYLINK LOCAL NETWORK	COM	\$274,998.64	COLUMBUS ELECTRIC CO-OP	ELEC	\$1,614.94	EL VALLE DE LOS RANCHOS WATER & SANITATION	W&W	1,633.69
BACA VALLEY TELEPHONE CO	COM	\$2,814.70	CH2M HILL, INC.	W&W	\$402.26	COMCAST CMSNM	COM	\$176,524.08	ELDORADO AREA WATER & SANITATION	W&W	3,748.66
BAJA BROADBAND	W&W	\$27,730.95	CHAMA WEST WATER USERS ASSOCIATION	W&W	\$97.72	CONCHO RESOURCES LLC - BASIN	PIPE	\$4,058.08	ELM RIDGE EXPLORATION CO LLC	PIPE	2,779.06
BARRANCO MDWCA	PIPE	\$140.32	CHAMBERINO MDW & SA	W&W	\$211.97	CONCHO RESOURCES LLC. - SHELF	PIPE	\$2,628.17	EMW GAS ASSOCIATION	GDIS	4,306.44
BASSETT RANCH	COM	\$74.00	CHAMISAL MDWCA	W&W	\$82.30	CONOCO PHILLIPS - HOBBS	PIPE	\$25,826.53	ENCANA OIL & GAS (USA), INC.	PIPE	2,248.03
BCG ASSETS, LLC	PIPE	\$1,421.58	CHAPARRAL CABLEVISION	COM	\$1,512.15	CONOCO PHILLIPS-EAST VAC- BUCKEYE	PIPE	\$972.36	ENCHANTED VALLEY WATER USERS INC.	W&W	189.13
BEELINE GAS SYSTEMS (FORM ELM RIDGE REB)	PIPE	\$8,170.23	CHAVES COUNTY SOLAR	ELEC	\$24.97	CONOCOPHILLIPS - MALJAMAR	PIPE	\$2,835.10	ENERGY TRANSFER	PIPE	1,742.39
BENSON-MONTIN-GREER DRILLING	GOV	\$235.29	CHEVRON - DOLLARHIDE	PIPE	\$1,462.96	CONOCOPHILLIPS - WINGATE PIPELINE	PIPE	\$871.20	ENERGY TRANSFER – RGNC	PIPE	13,488.42
BERNALILLO COUNTY PUBLIC WORKS	W&W	\$18,221.18	CHEVRON NORTH AMERICAN EXPLORATION & PROD	PIPE	\$29,469.25	CONOCOPHILLIPS CO. - FARMINGTON	PIPE	\$19,536.92	ENERVEST OPERATING, LLC	PIPE	4,733.32
BERRENDO CO-OP WATER	W&W	\$3,148.13	CHEVRON PIPELINE COMPANY	PIPE	\$3,240.78	CONOCOPHILLIPS INC. - BUCKEYE	PIPE	\$2,369.03	ENSENADA MDWCA	W&W	156.04
BERRENDO SOUTH LLC	W&W	\$127.70	CHIPPEWAY PARK WATER ASSOCIATION	W&W	\$40.50	CONTERRA BROADBAND SERVICES	COM	\$2,089.86	ENTERPRISE COTTON DRAW	PIPE	957.84
BILL GREER WATER	PIPE	\$121.87	CHUPADERO WATER - SEWAGE CORP.	W&W	\$51.97	CONTINENTAL DIVIDE ELECTRIC CO-OP	ELEC	\$10,007.33	ENTERPRISE FIELD SERVICES	PIPE	71,204.06
BK EXPLORATION CORPORATION	PIPE	\$202.87	CIELO VISTA WATER COOP	W&W	\$0.00	CORDOVA MUTUAL DWCA	W&W	\$122.32	ENTERPRISE PRODUCTS (MID-AMERICA P/L)	PIPE	5,616.48
BLACK HILLS GAS RESOURCES, INC.	GDIS	\$360.18	CIMAREX ENERGY CO-HOBBS	PIPE	\$8,216.84	CORONADO PARK LTD	GDIS	\$183.30	ENTRANOSA WATER & WASTEWATER ASSOC.	W&W	2,167.80
BLANCO MUTUAL DOMESTIC WATER USERS ASSOC.	W&W	\$809.07	CITY OF ALAMOGORDO	GOV	\$21,638.96	COSTILLA MDWCA	W&W	\$140.16	EOG RESOURCES, INC.	PIPE	12,128.90
BLUEBIRD PIPELINE COMPANY, INC.	PIPE	\$191.81	CITY OF ALBUQUERQUE - TRAFFIC ENGINEERING DIV	GOV	\$25,115.93	COTTONWOOD RURAL WATER ASSOC	W&W	\$937.55	EOG Y RESOURCES, INC.	PIPE	7,032.70
BLUEFISH PIPELINE LLC	PIPE	\$235.15	CITY OF ARTESIA	GOV	\$4,527.89	CRESTWOOD NM PIPELINE LLC	PIPE	\$808.75	EPCOR - CLOVIS	W&W	\$6,101.06
BLUEKNIGHT ENERGY PARTNERS L.P.	PIPE	\$489.05	CITY OF AZTEC	GOV	\$5,590.26	CT FIELD SERVICES	PIPE	\$3,010.59	EPCOR WATER - EDGEWOOD	W&W	\$6,852.79
BLUEWATER ACRES DOMESTIC WATER USERS ASSOW	W&W	\$102.46	CITY OF BAYARD	W&W	\$263.14	CUMBERLAND CO-OP WATER	W&W	\$513.15	EPIC MIDSTREAM LLC	PIPE	\$289.10
BLUEWATER WATER & SANITATION DISTRICT	W&W	\$102.02	CITY OF BELEN	GOV	\$1,397.38	CYBER MESA COMPUTER SYSTEMS, INC	COM	175.64	EXELON WIND, LLC	ELEC	\$22.50
BOLES WATER SYSTEM	W&W	\$239.56	CITY OF BLOOMFIELD	GOV	\$1,489.61	D. J. SIMMONS INC.	PIPE	465.91	FAMBROUGH MDWCA	W&W	\$667.98
BOPCO LP	GDIS	\$3,945.35	CITY OF CARLSBAD	GOV	\$23,605.19	DAIRY FARMERS OF AMERICA	PIPE	721.08	FARMERS' ELECTRIC COOPERATIVE, INC.	ELEC	\$7,884.00
BOSQUE GARDENS MDWCA, INC.	W&W	\$128.41	CITY OF CLOVIS	GOV	9378.99	DAVID H. ARRINGTON OIL & GAS	PIPE	227.4	FASTTRACK COMMUNICATIONS, INC.	COM	\$335.12
BP AMERICA - DURANGO	PIPE	\$148.02	CITY OF DEMING	GOV	2344.72	DAVIS GAS PROCESSING - DENTON PLANT	PIPE	287	FENCE LAKE WATER CONSUMER'S ASSOCIATION	W&W	\$67.50
BP AMERICA (DEVON ENERGY CORP NW NM)	PIPE	\$3,792.80	CITY OF ELEPHANT BUTTE	W&W	659.89	DCP MIDSTREAM	PIPE	59864.05	FLORA VISTA MUTUAL DOMESTIC WATER ASSOCIATION	W&W	\$1,171.29
BP AMERICA (NA), INC.	PIPE	\$8,337.69	CITY OF ESPANOLA	GOV	\$3,421.19	DELAWARE BASIN MIDSTREAM LLC	PIPE	\$6,617.48	FOREST PARK PROPERTY OWNERS' CO-OP ASSOC	W&W	\$130.53
BRAVO PIPELINE COMPANY (OXY PERM)	PIPE	\$6,586.27	CITY OF EUNICE	GOV	\$1,035.87	DELL TELEPHONE COOPERATIVE INC	COM	250.43	FORT SUMNER IRRIGATION DISTRICT	GOV	\$519.54
BRAZOS MDWCA, INC.	W&W	\$109.61	CITY OF FARMINGTON	W&W	\$25,818.87	DESERT AIRE MDW	W&W	214.69	FOUNDATION ENERGY MANAGEMENT LLC	PIPE	\$246.93

COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES
FREEPORT-MCMORAN	PIPE	\$109.61	LA CUEVA MDWCA	W&W	\$112.92
FRONTIER FIELD SERVICES, LLC	PIPE	\$8,449.34	LA JARA (LJMDWC&SWA)	W&W	\$160.23
FRONTIER FIELD SERVICES, LLC (ELKHORN)	PIPE	\$2,798.17	LA JICARITA RURAL TELEPHONE COOP	COM	\$930.75
GADSDEN INDEPENDENT SCHOOL DISTRICT	W&W	\$1,300.10	LA LUZ MDWCA	W&W	\$206.61
GALISTEO MDWCA	W&W	\$34.85	LA MESA WATER CO-OP	W&W	\$222.93
GARFIELD MDWCA	W&W	\$566.85	LA SACATOSA MDWCA-EL VALLE WATER ALLIANCE	W&W	\$67.50
GMT EXPLORATION COMPANY LLC	PIPE	\$218.23	LA UNION MDW &SA	W&W	\$149.89
GONZALES RANCH MDWCA	W&W	\$206.96	LA VISTA HOMEOWNERS ASSOCIATION	W&W	\$42.10
GRAMA RIDGE STORAGE & TRANSPORTATION	PIPE	\$469.28	LABORCITA WATER USERS ASSOCIATION	W&W	\$321.08
GREATER CHIMAYO MDWCA	W&W	\$318.70	LAKE ROBERTS WATER USERS ASSOC.	W&W	\$98.99
GREATER GLORIETA MDWCA	W&W	\$152.62	LAKE SECTION WATER COMPANY	W&W	\$998.99
GREEN RIDGE MDWCA, INC.	W&W	\$178.25	LAMY MUTUAL DOMESTIC WATER ASSOCIATION	W&W	\$67.19
GREENFIELD MDWCA	W&W	\$178.25	LAS ACEQUIAS DE PLACITAS	W&W	\$163.54
GREGORY ROCKHOUSE RANCH, INC.	W&W	\$644.19	LAS CAMPANAS WATER CO-OP	PIPE	\$865.48
H. L. BROWN OPERATING, LLC	PIPE	\$124.79	LAS CRUCES MOBILE HOME PARK	W&W	\$130.90
HANOVER MDWCA	W&W	\$122.69	LEA COUNTY ELECTRIC CO-OP	ELEC	\$542.98
HAPPY VALLEY WATER COOP	W&W	\$269.84	LEA COUNTY REGIONAL AIRPORT	GOV	\$23.57
HATCH SOLAR ENERGY CENTER I, LLC	ELEC	\$243.08	LEA POWER PARTNERS, LLC.	ELEC	\$346.70
HEIGHTS WATER USERS ASSOCIATION	W&W	\$123.97	LEACO RURAL TELEPHONE COOPERATIVE, INC.	COM	\$12,226.98
HESS CORPORATION	PIPE	\$243.74	LEASBURG MDWCA	W&W	\$389.03
HIDDEN VALLEY RANCH RV RESORT	COM	\$31.50	LEDoux MDWCA	W&W	\$76.50
HIGH ROLLS COMMUNITY WATER COOP. ASSOCIATION	W&W	\$127.11	LEE ACRES WATER USERS	W&W	\$1,502.04
HIGHERSPEED INTERNET (INTERNET SERVICES, LLC)	COM	\$79.85	LEGACY RESERVES, LP	PIPE	\$3,153.88
HILLS VILLAGE WATER SYSTEM	W&W	\$155.22	LEVEL 3 COMMUNICATIONS	COM	\$7,396.50
HILLSBORO MDWCA	W&W	\$202.29	LIBERTY MUTUAL DOMESTIC WATER SYSTEM	W&W	\$89.65
HOFHEINE/MARCEL THOMAS ASSOC. COOP	W&W	\$57.31	LIME ROCK RESOURCES A.L.P.	PIPE	\$2,903.36
HOLCOMB OIL AND GAS, INC.	PIPE	\$196.35	LINDRITH COMMUNITY WATER COOP., INC.	W&W	\$127.72
HOLLY ENERGY PARTNERS - ALBUQUERQUE	PIPE	\$394.17	LINN OPERATING, INC.	PIPE	\$5,775.18
HOLLY ENERGY PARTNERS - ROADRUNNER PIPELINE	PIPE	\$387.17	LLANO QUEMADO MDWCA INC	W&W	\$255.64
HOLLY ENERGY PARTNERS, L.P.	PIPE	\$45,190.26	LLAVES PIPELINE LTD	PIPE	\$353.33
HOLLYWOOD RANCH DOMESTIC WATER USERS ASSOCIATION	W&W	\$144.58	LOGOS - PUMP CANYON	PIPE	\$22.50
HOMESTEAD WATER COMPANY	W&W	\$140.07	LOGOS OPERATING, LLC	PIPE	\$169.80
HORSESHOE SPRINGS ASSOCIATION INC.	W&W	\$131.69	LOS ALAMOS COMMUNITY NETWORK	COM	\$268.12
HUNTINGTON ENERGY	PIPE	\$302.51	LOS ALAMOS COUNTY TRAFFIC DIVISION	GOV	\$3,119.98
ILFELD MDWCA	W&W	\$111.25	LOS ALAMOS COUNTY UTILITIES DEPARTMENT	GOV	\$5,462.42
INTREPID POTASH NEW MEXICO, LLC	W&W	\$9,744.08	LOS ALAMOS NATIONAL SECURITY, LLC	GOV	\$1,328.40
JEMEZ MOUNTAIN ELECTRIC COOPERATIVE INC	ELEC	\$7,179.87	LOS OJOS MDWCA	W&W	\$137.11
JICARILLA APACHE NATIONAL POWER AUTHORITY	ELEC	\$864.70	LOWER COLONIAS MDWCA	W&W	\$93.27
JICARILLA APACHE UTILITY AUTHORITY	W&W	\$150.00	LOWER RIO GRANDE PWWA	GOV	2508.57
JUAN ROAD 20 WATER COOPERATIVE	W&W	\$67.50	LOWER VALLEY WATER USERS CO-OP	W&W	2312.7
KAISER-FRANCIS OIL COMPANY	PIPE	\$792.22	LUMBERTON MDWCA	W&W	86.79
KARRCANYON STATESWUA	W&W	\$59.67	LUNA ENERGY, LLC	PIPE	591.4
KINDERMORGAN CO2 COMPANY	PIPE	\$928.83	MACK ENERGY CORPORATION	PIPE	614.38
KINDERMORGAN NORTE 2 P/L	PIPE	\$7,235.65	MAGELLAN MIDSTREAM PARTNERS	PIPE	1171.07
KINDERMORGAN ENERGY PARTNERS	PIPE	\$887.36	MALAGA MDWC & SWA	W&W	1297.27
KIRTLAND AIR FORCE BASE	GOV	\$101.81	MANUELITO NAVAJO CHILDREN'S HOME, INC.	W&W	92.51
KIT CARSON ELECTRIC COOPERATIVE	ELEC	\$9,333.54	MARALEX RESOURCES, INC.	PIPE	681.69
KOCH EXPLORATION COMPANY	PIPE	\$2,173.84	MARKWEST NEW MEXICO LLC	PIPE	550.96
LA ASOCIACION AGUA DE LOS BRAZOS	W&W	\$109.94	MATADOR PRODUCTION COMPANY	PIPE	521.2
LACIENEGRA MDWCA	W&W	\$379.30	MAXWELL COOPERATIVE WATER USERS ASSOC	W&W	321.96

COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES
MAYHILL WATER SUPPLY CORPORATION	W&W	22.5	PECOS BENEDICTINE MONASTERY	W&W	\$107.21
MCELVAIN OIL & GAS PROPERTIES, INC.	PIPE	647.28	PENA BLANCA WATER AND SANITATION DISTRICT	W&W	\$157.72
MCGOWAN WORKING PARTNERS, INC.	PIPE	562.67	PENASCO MDWCA	W&W	\$136.11
MCI TELECOMMUNICATIONS CORP.	COM	20,179.20	PENASCO VALLEY TELEPHONE CO-OP, INC.	COM	\$16,108.49
MCLEOD USA NETWORK (A WINDSTREAM COMPANY)	COM	445.5	PENDARIES VILLAGE COMMUNITY ASSOCIATION	W&W	\$246.44
MERIT ENERGY - LA HUERTA (BLACKBEARD ENERGY)	PIPE	3,491.12	PETROLEUM FUELS COMPANY, INC.	PIPE	\$237.08
MERRION OIL & GAS CORP.	W&W	1,647.60	PHILLIPS 66 PIPELINE LLC	PIPE	\$12,667.92
MESA DEVELOPMENT CENTER, INC.	COM	412.44	PHILMONT SCOUT RANCH	W&W	\$211.91
MESCALERO APACHE TELECOM, INC.	W&W	686.65	PICACHO MDWCA	W&W	\$626.00
MESCALERO RIDGE WATER CO-OP	PIPE	195.26	PINEVIEW COMMUNITY ASSOCIATION, INC.	W&W	\$29.85
MESQUITE SWD INC	PIPE	1,003.63	PINEYWOODS ESTATE WATER ASSOCIATION	W&W	\$45.00
MEWBOURNE OIL COMPANY	W&W	302.5	PINOS ALTOS MDWCA	W&W	\$126.81
MIAMI DOMESTIC WATER USERS ASSOC.	W&W	87.16	PIONEER GAS PIPELINE, INC.	PIPE	\$280.07
MONUMENT MDW	W&W	507.82	PLACITAS TRAILS WATER COOPERATIVE	W&W	\$405.54
MOONGATE WATER CO., INC.	ELEC	3,002.23	PLAINS PIPELINE LP (ALPHA CRUDE CONNECTOR, LLC)	PIPE	\$31,605.20
MORA-SAN MIGUEL ELECTRIC COOPERATIVE, INC	W&W	4,893.79	PLAINS PIPELINE, L. P.	PIPE	\$52,528.36
MORWEST CORPORATION	PIPE	181.64	PLATEAU TELECOMMUNICATIONS	COM	\$44,787.02
MOSAIC POTASH CARLSBAD INC.	PIPE	584.1	PLAZA BLANCA MUTUAL WATER ASSOCIATION	W&W	\$103.94
NATURAL GAS PIPELINE COMPANY	W&W	8,942.52	PNM ELECTRIC SERVICES	ELEC	\$154,075.20
NAVAJO DAM DWC & MSW, INC.	ELEC	339.73	POLVADERA MDWCA	W&W	\$210.59
NAVOPACHE ELECTRIC COOPERATIVE	GDIS	409.78	PONDEROSA MUTUAL DOMESTIC WCA	W&W	\$150.33
NEW MEXICO GAS CO	GOV	267,124.57	PONDEROSA PINES PROP OWNERS ASSOC, INC	W&W	\$0.00
NEW MEXICO INTERSTATE STREAM COMMISSION	GOV	274.8	PUEBLO OF ACOMA UTILITY AUTHORITY	GOV	\$300.00
NEW MEXICO STATE UNIVERSITY - LAS CRUCES	W&W	3,017.38	PUEBLO OF ISLETA	W&W	\$0.00
NEW MEXICO TECH PLAYAS TRAINING & RESEARCH	W&W	119.94	PUEBLO OF SANDIA	W&W	\$150.00
NEW MEXICO WATER SERVICE CO.	ELEC	2,644.12	PUERTO DE LUNA MDW&SA	W&W	\$122.61
NEW MEXICO WIND, LLC	PIPE	22.5	QUAIL HOLLOW MUTUAL DOMESTIC WATER USERS ASSOCIATION	W&W	\$122.32
NIKA ENERGY OPERATING	GOV	230.52	QUEMADO LAKE WATER ASSOCIATION	W&W	\$122.61
NM DEPARTMENT OF TRANSPORTATION	GOV	6,380.53	QUESTAR SOUTHERN TRAIL PIPELINE	PIPE	\$2,890.30
NM DEPT OF TRANSPORTATION -TRAFFIC SIGNAL	PIPE	5,844.83	RAD WATER USERS COOPERATIVE	W&W	\$183.45
NM&O OPERATING CO.	PIPE	196.72	RAINSVILLE WATER & SANITATION DISTRICT	W&W	\$103.94
NNOGC EXPLORATION & PRODUCTION	PIPE	61.32	RAM ENERGY LLC	PIPE	\$518.53
NOGAL MUTUAL DOMESTIC WATER COMPANY	COM	100.28	RANCHO GRANDE WATER ASSOC. INC.	W&W	\$90.00
NORTH CENTRAL NM ECONOMIC DEV. DISTRICT	W&W	4,117.92	RANCHOS DE PLACITAS SANITATION DISTRICT	W&W	\$229.91
NORTH RANCHOS DE PLACITAS WATER	W&W	240.45	RANCHOS DE TAOS MDWUA	W&W	\$369.23
NORTH STAR DWC&MSW CO-OP, INC.	PIPE	1,974.94	RATON NATURAL GAS COMPANY, INC	GDIS	\$724.73
NORTHERN NATURAL GAS CO.	PIPE	3,700.19	RATON PUBLIC SERVICE COMPANY	ELEC	\$870.62
NUSTAR LOGISTICS OPERATIONS, L.P.	PIPE	\$1,299.40	RATON WATERWORKS	W&W	\$1,129.61
OCCIDENTAL PERMIAN LTD.	PIPE	\$20,180.25	RED MESA WIND, LLC	ELEC	\$180.00
OJO CALIENTE MDWCA	W&W	\$121.99	RED WILLOW PRODUCTION CO	PIPE	\$89.19
OKTEX PIPELINE COMPANY	PIPE	\$107.98	REDFLEX TRAFFIC SYSTEMS, INC.	COM	\$751.16
OLD SANDIA PARK SERVICE CO-OP	W&W	\$220.42	REGINA MDWCA, INC.	W&W	\$374.48
ONEOK NGL PIPELINE LLC	PIPE	\$6,711.71	REHOBOTH CHRISTIAN SCHOOL	W&W	\$140.66
ORCHARD ESTATES & FACULTY LANE WATER ASSOCIATION	W&W	\$45.00	RICE OPERATING COMPANY	PIPE	\$14,105.12
ORYX MIDSTREAM SERVICES, LLC	PIPE	\$182.20	RINCON WATER CONSUMERS COOP	W&W	\$269.73
OTERO COUNTY ELECTRIC COOP, INC.	ELEC	\$4,040.20	RIO CHIQUITO MDWCA	W&W	\$136.65
OTIS MDWC & SWA	PIPE	\$1,604.05	RIVERA'S MDWUA	W&W	\$122.30
OXY PERMIAN	PIPE	\$4,994.05	RIVERSIDE MDWA	W&W	\$202.87
PAA-KO COMMUNITIES SEWER ASSOC.	W&W	\$420.06	RKI EXPLORATION & PRODUCTION, LLC	PIPE	\$276.50
PANHANDLE TELEPHONE CO-OP, INC.	COM	\$120.72	ROBERT L BAYLESS, PRODUCER LLC	PIPE	\$200.66

COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES
ROBIN HOOD WATER USERS' ASSOC., INC.	W&W	\$115.08	SUN PIPELINE CO.	PIPE	5,584.32
ROCIADA PROPERTIES, INC.	W&W	\$117.00	SUN VALLEY WATER & SANITATION	W&W	557.12
RODARTE MDWCA	W&W	\$160.29	SUNLIT HILLS OF SANTA FE	PIPE	169.53
RODEO MDW & MSWA	W&W	\$129.78	SYNERGY OPERATING LLC	PIPE	396.61
ROLLING HILLS CUMMUNITY WATER USERS ASSOC	W&W	\$206.14	TABLAZON WETLANDS HOMEOWNERS ASSOC INC.	W&W	307.48
ROOSEVELT COUNTY ELECTRIC COOPERATIVE, INC.	W&W	\$4,669.56	TALAVERA MDWCA	W&W	132.62
ROOSEVELT COUNTY WATER CO-OP, INC.	W&W	\$1,363.37	TALPA MDWCA	W&W	381.32
ROSEDALE WATER ASSOCIATION	W&W	\$234.81	TANDEM ENERGY CORPORATION	PIPE	231.9
ROSWELL SOLAR	ELEC	\$37.32	TARGA MIDSTREAM SVCS LP	PIPE	119.4
ROWE MDWCA	W&W	\$253.94	TARGA RESOURCES	PIPE	7,216.94
RUNNING HORSE PIPELINE, LLC	PIPE	\$601.34	TECOLOTE MDWC	W&W	8,946.44
RUNNING HORSE PRODUCTION, LLC	PIPE	\$430.10	TECOLOTITO MDWCA	W&W	214.86
RUTHERON WATER ASSOC.INC. MDWCA	W&W	\$82.32	TEPPCO - CHAPARRAL P/L	PIPE	67.5
SABER OIL & GAS VENTURES, LLC	PIPE	\$329.52	TEPPCO CRUDE OIL, LP	PIPE	17,809.82
SACRED WIND COMMUNICATIONS	COM	\$2,986.81	TESUQUE MUTUAL DOMESTIC WATER ASSO.	W&W	1,024.39
SAGEBRUSH WATER COOP, INC.	W&W	\$117.45	TEXICO WATERWORKS	W&W	370.56
SAMSON RESOURCES COMPANY	PIPE	\$399.98	TEXLAND PETROLEUM INC.	PIPE	233.96
SAN ACACIA MDWCA	W&W	\$92.45	THE OVERLOOK WATER COOP	W&W	680.99
SAN JUAN MDWCA	W&W	\$98.99	THOMPSON ENGINEERING & PROD CORP.	PIPE	89.83
SAN JUAN RESOURCES, INC.	PIPE	\$182.80	THOMPSON RIDGE WATER CO-OP	PIPE	760.64
SAN MATEO MDWCA	W&W	\$168.71	THOREAU WATER & SANITATION DIST.	W&W	244.7
SAN MIGUEL DEL BADO MDWCA	W&W	\$74.85	TIERRA AMARILLA MDWA	W&W	157.08
SAN PABLO MDWCA	W&W	\$633.14	TIERRA MONTE WUA	W&W	149.32
SANDIA PEAK UTILITY COMPANY	PIPE	\$1,392.12	TIMBERON WATER & SANITATION DISTRICT	W&W	105.05
SANDIA SCIENCE AND TECHNOLOGY PARK	COM	\$359.52	TIME WARNER CABLE	COM	132.64
SANTA FE COUNTY UTILITIES DEPT.	GOV	\$3,158.76	TLC PLUMBING & UTILITIY	AM	2,772.48
SANTA FE JEWISH CENTER - CHABAD	ELEC	\$74.00	TORRANCE COUNTY ROAD DEPT.	GOV	225
SANTA FE MOBILE HOME HACIENDA, LLC	W&W	\$172.77	TOWN OF BERNALILLO	GOV	2,896.31
SANTA FE WEST MOBILE HOME PARK	W&W	\$262.28	TOWN OF CARRIZOZO	GOV	3,023.18
SATVIEW BROADBAND LTD	COM	\$691.80	TOWN OF CLAYTON	W&W	353.6
SEELEY OIL COMPANY LLC	PIPE	\$67.50	TOWN OF DEXTER	W&W	304.48
SIERRA ELECTRIC CO-OP	ELEC	\$1,095.59	TOWN OF EDGEWOOD	W&W	363.36
SIERRA LOS PINOS PROPERTY OWNERS ASSOCIATION	W&W	\$256.50	TOWN OF ESTANCIA	GOV	974.05
SIERRA VISTA MUTUAL DOMESTIC ASSOCIATION	W&W	\$248.75	TOWN OF HAGERMAN	W&W	343.7
SIERRA VISTA SOUTH COOPERATIVE, INC.	W&W	\$236.25	TOWN OF HURLEY	W&W	370.44
SILVER CLOUD WATER ASSOCIATION	W&W	\$0.00	TOWN OF LAKE ARTHUR	W&W	266.55
SILVER SPRINGS MDWCA	W&W	\$45.00	TOWN OF MESILLA	GOV	184.79
SOCORRO ELECTRIC CO-OP, INC.	ELEC	5,951.81	TOWN OF MOUNTAINAIR	GDIS	\$221.12
SOUTH HOLMAN MDWCA	W&W	122.69	TOWN OF RED RIVER	W&W	\$266.45
SOUTH SAN YSIDRO MDWCA	W&W	90	TOWN OF SILVER CITY	GOV	\$1,922.56
SOUTHLAND ROYALTY COMPANY LLC	PIPE	188.04	TOWN OF SPRINGER	PIPE	\$312.39
SOUTHSIDE MUTUAL DOMESTIC WATER ASSOCIATION	PIPE	2,436.52	TOWN OF TAOS	GOV	\$2,892.74
SPECIAL ENERGY CORPORATION	PIPE	671.93	TOWN OF TATUM	W&W	\$372.72
SPINDLETOP OIL & GAS CO.	PIPE	108.8	TOWN OF VAUGHN	W&W	\$475.73
SPRING CANYON RANCH LANDOWNER'S ASSOCIATION	W&W	77.36	TRAMPAS MDWCA & SWA	W&W	\$123.97
SPRINGER ELECTRIC COOPERATIVE, INC.	ELEC	92.45	TRANQUILLO PINES WU COOP	W&W	\$182.81
SPRINT NEXTEL	COM	851.55	TRANSPETCO TRANSPORT CO.	PIPE	\$147.20
ST. JOHN MOBILE HOME PARK	W&W	2,112.96	TRANSWESTERN PIPELINE CO.	PIPE	\$7,315.57
STRATA PRODUCTION COMPANY	PIPE	93.66	TRES PIEDRAS MDWCA	PIPE	\$112.06
SUDDENLINK COMMUNICATIONS	COM	101.92	TRINITY PIPELINE GP LLC	PIPE	\$2,261.53

COMPANY	CLASS	TOTAL DUES	COMPANY	CLASS	TOTAL DUES
TRIPLE JMHP, LLC	W&W	\$94.15	VILLAGE OF MELROSE	GOV	\$472.69
TRI-STATE GENERATION & TRANSMISSION ASSOC	COM	\$270.86	VILLAGE OF MILAN	GOV	\$496.63
TRI-STATE GENERATION & TRANSMISSION - F	PIPE	\$580.48	VILLAGE OF MOSQUERO	GOV	\$147.69
TROUT MOUNTAIN WATER ASSOCIATION	W&W	\$67.50	VILLAGE OF PECOS	W&W	\$306.00
TULAROSA BASIN TELEPHONE CO. INC.	COM	\$2,830.44	VILLAGE OF QUESTA	W&W	\$480.90
TURQUOISE ESTATES WATER COOPERATIVE	W&W	\$136.47	VILLAGE OF RESERVE	W&W	\$224.58
TWIN FORKS MDWCA	W&W	\$452.94	VILLAGE OF ROY	W&W	\$165.53
UNION DEL LLANO MDWCA	W&W	\$193.11	VILLAGE OF RUIDOSO - WATER DEPT.	GOV	\$7,020.93
UNIT PETROLEUM CO.	PIPE	\$99.97	VILLAGE OF SAN JON	GOV	\$184.34
UNIVERSITY OF NEW MEXICO	COM	\$4,211.90	VILLAGE OF SAN YSIDRO WATER SYS.	W&W	\$204.34
UPPER LA PLATA WATER USERS ASSOC.	W&W	\$988.13	VILLAGE OF SANTA CLARA	GOV	\$353.17
UPPER RANCHITOS MDWCA	W&W	\$99.55	VILLAGE OF TAOS SKI VALLEY	W&W	\$268.66
US CABLE OF COASTAL-TEXAS, L.P.	COM	\$26,719.07	VILLAGE OF TIJERAS	GOV	\$140.60
VAL VERDE 5 PROPERTY OWNERS ASSOCIATION	W&W	\$149.40	VILLAGE OF TULAROSA	W&W	\$406.41
VAL VERDE WATER ASSOCIATION	W&W	\$146.96	VILLAGE OF VIRDEN	W&W	\$102.54
VALLE DEL RIO WATER COMPANY	W&W	\$27.40	VILLAGE OF WAGON MOUND	GDIS	\$177.93
VALLECITOS MUTUAL DOMESTIC WATER	W&W	\$122.32	VILLAGE OF WILLARD	GOV	\$140.16
VALLEY ESTATES WATER	W&W	\$188.72	VILLAGE OF WILLIAMSBURG	GOV	\$192.75
VALLEY MUTUAL DOMESTIC WATER ASSOCIATION	W&W	\$849.47	VILLANUEVA MDWCA	W&W	\$110.43
VALLEY TELECOM GROUP	COM	\$1,313.37	VISION RESOURCES INC. (M&M EXC.G)	W&W	\$696.04
VALLEY WATER AND SANITATION DISTRICT	W&W	\$962.76	VISTA BONITA WATER COOPERATIVE	W&W	\$102.26
VANGUARD PERMIAN LLC	PIPE	\$300.12	VISTA DE ORO DE PLACITAS WUCA	W&W	\$110.06
VERNON E. FAULCONER, INC.	PIPE	\$237.98	VISTA REDONDA MDWCA	W&W	\$160.98
VERSADO GAS PROCESSORS LLC C/O TARGA MID	PIPE	\$18,337.19	WEED WATER USERS ASSOCIATION	W&W	\$95.72
VILLAGE OF ANGEL FIRE	W&W	\$3,045.59	WEST HAMMOND DWUCA	W&W	\$1,308.29
VILLAGE OF BOSQUE FARMS	GOV	\$1,584.59	WEST LARGO CORP.	PIPE	\$365.09
VILLAGE OF CAPITAN	GOV	\$924.30	WEST MESA WATER COMPANY	W&W	\$203.31
VILLAGE OF CAUSEY	W&W	\$94.92	WEST TEXAS GAS - PLAINVIEW	GDIS	\$175.28
VILLAGE OF CIMARRON	GOV	\$316.54	WEST TEXAS GAS, INC	PIPE	\$165.94
VILLAGE OF CLOUDCROFT	W&W	\$227.51	WESTERN NEW MEXICO TELEPHONE CO	PIPE	\$2,017.05
VILLAGE OF COLUMBUS	W&W	\$213.79	WESTERN REFINING PIPELINE COMPANY	COM	\$6,386.50
VILLAGE OF CORONA	GOV	\$554.29	WESTERN REFINING SOUTHWEST, INC.	PIPE	\$3,575.16
VILLAGE OF CORRALES	W&W	\$472.25	WHISPERING CEDARS MDWUA	PIPE	\$380.61
VILLAGE OF CUBA WATER AND SEWER DEPT.	GOV	\$580.14	WHITE CLIFFS MDWUA	W&W	\$130.13
VILLAGE OF DES MOINES	GOV	\$108.58	NXMJJ334460)	PIPE	\$22,691.36
VILLAGE OF DORA	GOV	\$146.36	WINDSTREAM COMMUNICATIONS	COM	\$50,940.00
VILLAGE OF EAGLE NEST	GOV	\$359.66	WINTERHAVEN MDWC AND SWA	W&W	\$104.49
VILLAGE OF ENCINO	W&W	\$128.39	WPX ENERGY PRODUCTION, LLC	PIPE	\$9,074.95
VILLAGE OF FLOYD	W&W	\$93.71	XCEL ENERGY	ELEC	\$54,393.22
VILLAGE OF FORT SUMNER	GOV	\$1,312.04	XTO ENERGY, INC.	PIPE	\$50,344.43
VILLAGE OF GRADY	GOV	\$120.10	YAHTAHEY WATER & SANITATION DIST.	W&W	\$271.85
VILLAGE OF HATCH	GOV	\$755.92	YUCCA TELECOM	COM	\$5,153.88
VILLAGE OF HOPE	GOV	\$142.30	ZAYO GROUP - FNA 360 NETWORKS	COM	\$5,342.72
VILLAGE OF HOUSE	GOV	\$108.79	ZIA NATURAL GAS CO.	GDIS	\$22,022.72
VILLAGE OF LOGAN	W&W	\$720.59			
VILLAGE OF LOS LUNAS	GOV	\$2,159.04			
VILLAGE OF LOS RANCHOS DE ALBQ	GOV	\$229.92			
VILLAGE OF LOVING	W&W	\$1,009.15			
VILLAGE OF MAGDALENA	GOV	\$339.75			
VILLAGE OF MAXWELL	GOV	\$181.19			

NEW MEXICO ONE CALL, INC.
dba NEW MEXICO 811
STATEMENTS OF FINANCIAL POSITION
DECEMBER 31, 2016 AND 2015

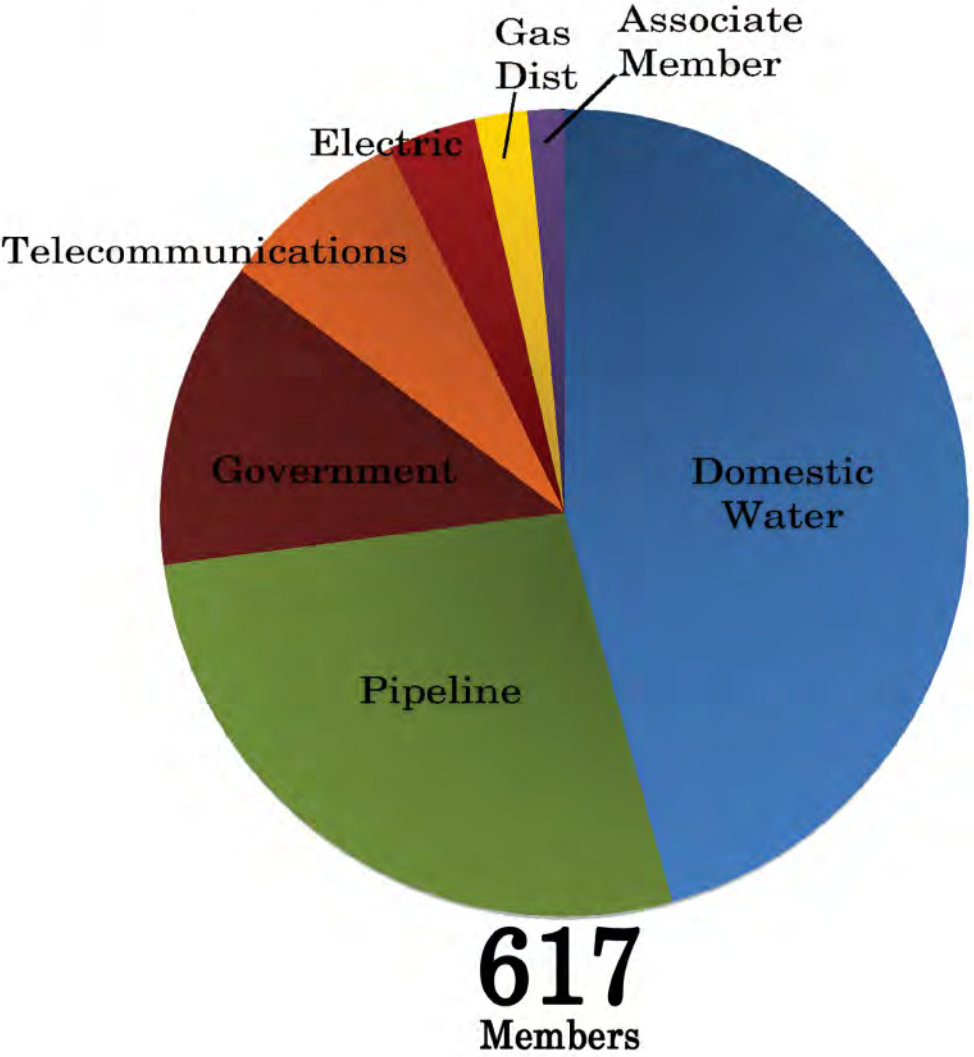
ASSETS	2016 (Unaudited)	2015 (Audited)
CURRENT ASSETS		
Cash and cash equivalents, partially pledged	\$ 1,308,686.00	\$ 922,251.00
Membership dues receivable		
Members with Board Representation	169,126	170,325
All other members	394,627	416,521
Less: allowance for doubtful accounts	-10,000	-10,000
Total membership dues receivable	553,753	576,846
Contract account receivables - Damage Reporting Enforcement Tracking System (DRETS)		
Prepaid expenses	24,180	57,848
Total current assets	1,886,619	1,556,945
PROPERTY AND EQUIPMENT, partially pledged, net of accumulated depreciation	4,372,032	4,736,176
LOAN COMMITMENT COSTS, net of accumulated amortization	12,205	14,820
Total assets	\$ 6,270,856.00	\$ 6,307,941.00
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable	\$ 5,736.00	\$ 42,545.00
Accrued payroll and related liabilities	33,261	35,925
Accrued compensated absences	24,821	24,821
Current portion of notes payable	131,830	106,311
Current portion of capital lease obligation	-	47,508
Deferred membership dues	637,070	561,408
Total current liabilities	832,718	818,518
NOTES PAYABLE, less current portion	2,332,010	2,593,431
Total liabilities	\$ 3,164,728.00	\$ 3,411,949.00
NET ASSETS		
Unrestricted		
Net investment in property and equipment	1,988,926	1,988,926
Board designated for contingency reserve	300,028	300,028
Undesignated	817,174	607,038
Total unrestricted net assets	3,106,128	2,895,992
Total liabilities and net assets	\$ 6,270,856.00	\$ 6,307,941.00

NEW MEXICO ONE CALL, INC.
dba, NEW MEXICO 811
STATEMENTS OF ACTIVITIES
YEARS ENDED DECEMBER 31, 2016 AND 2015

	2016 (Unaudited)	2015 (Audited)
CHANGES IN UNRESTRICTED NET ASSETS		
REVENUE, GAINS AND OTHER SUPPORT		
Membership dues and late fees	\$ 2,466,426.00	\$ 2,507,332.00
Contract income - Damage Reporting Enforcement Tracking System (DRETS)	53,594	33,142
Miscellaneous	2,564	2,738
Non-Cash contributions - Public Awareness Campaign broadcasts	-	-
Member sponsorships - Public Awareness Campaign	-	-
Interest income	-	-
Total unrestricted revenues, gains and other support	2,522,584	2,543,212
EXPENSES		
Program	1,965,583	1,924,624
Management and general	346,865	350,985
Total expenses	2,312,448	2,275,609
INCREASE IN UNRESTRICTED NET ASSETS	210,136	267,603
NET ASSETS, unrestricted, beginning of year	2,895,992	2,628,389
NET ASSETS, unrestricted, end of year	\$ 3,106,128.00	\$ 2,895,992.00

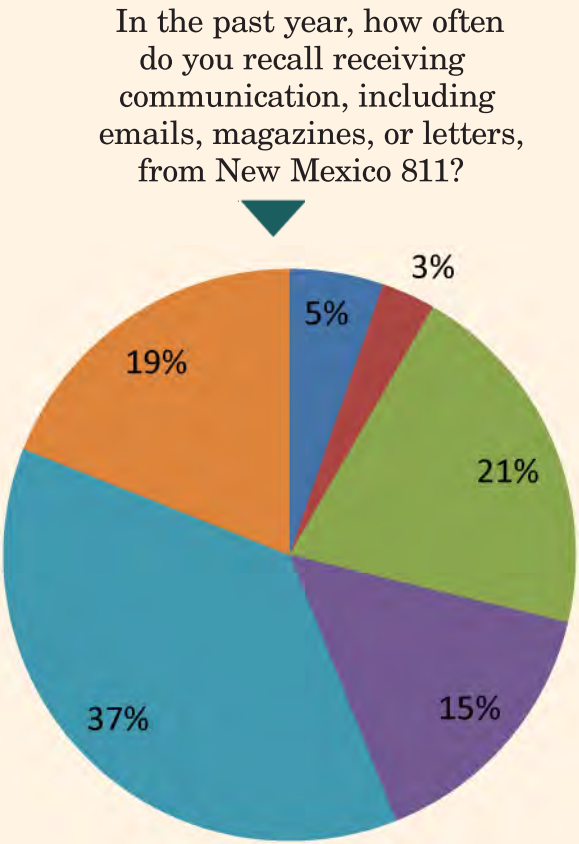
2016

Membership



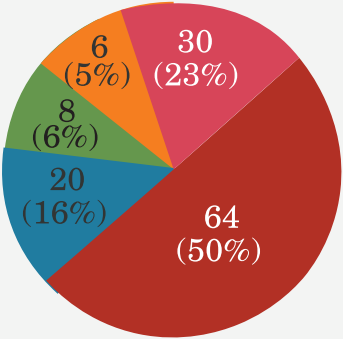
	Number of Members	Percentage of Members
Domestic Water & WasteWater	282	46%
Pipeline	168	27%
Government	76	12%
Telecommunications	47	8%
Electrical	22	4%
Gas Distribution	13	2%
Associate Member	9	1%

2016 MEMBER SURVEY Highlights



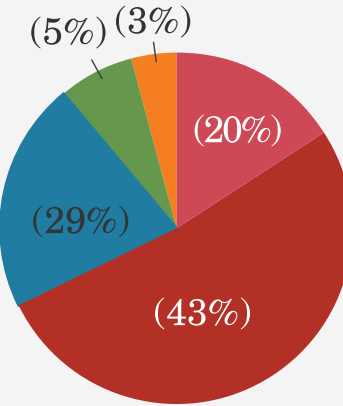
- 1 or more times a day
- Several times a week
- Several times a month
- Once a month
- A few times a year
- Hardly Ever/Never

How do you rate the value per dollar that you spend for membership with NM811?

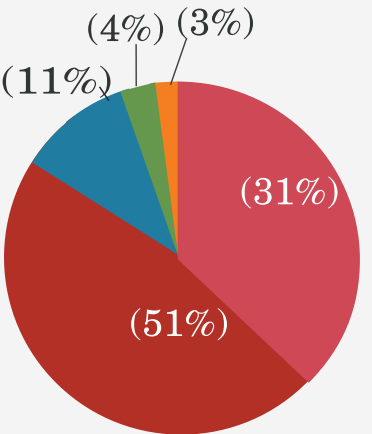


Please tell us how NM811 is meeting your expectations in the following areas:

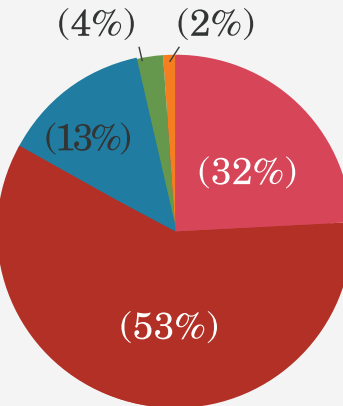
CONTROLLING OPERATING COSTS



EDUCATING THE PUBLIC ABOUT CALLING BEFORE DIGGING



SUPPORTING DAMAGE PREVENTION PROGRAMS

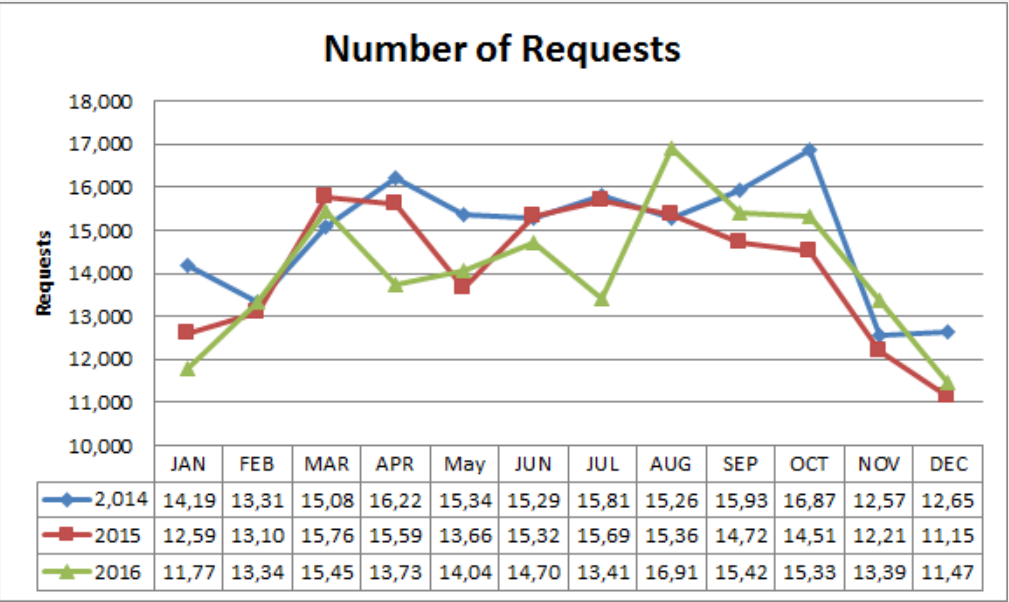
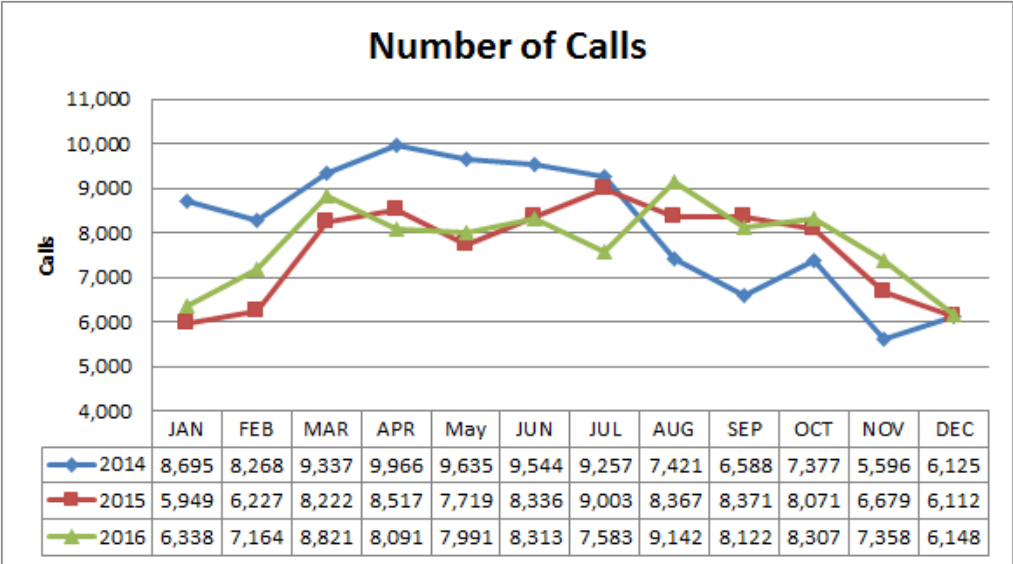


- Excellent
- Good
- Fair
- Neither Good nor Fair
- Poor

2016
Activity

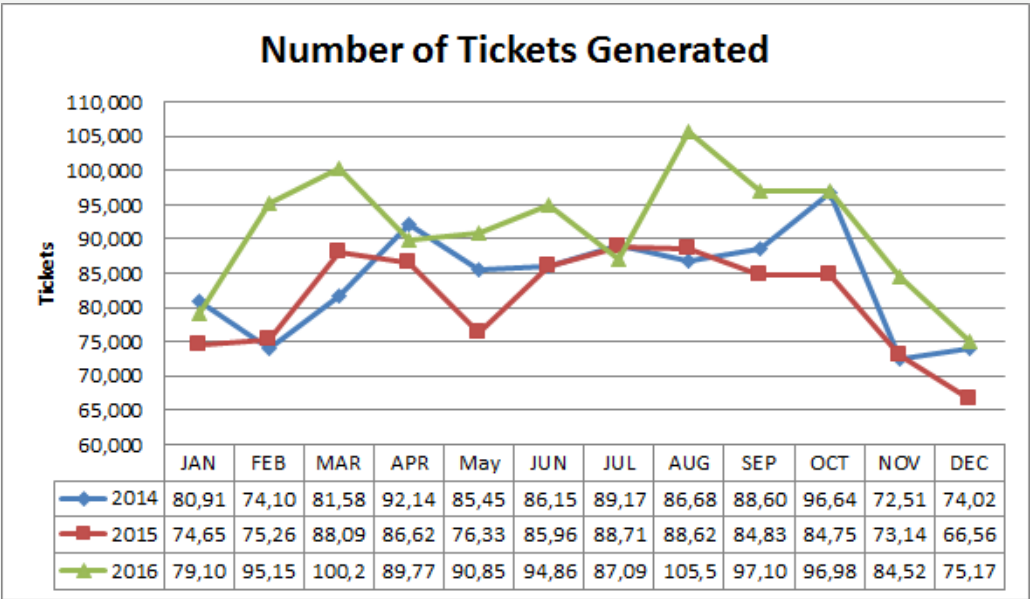
Number of
Calls Answered
93,378

91,573 in 2015



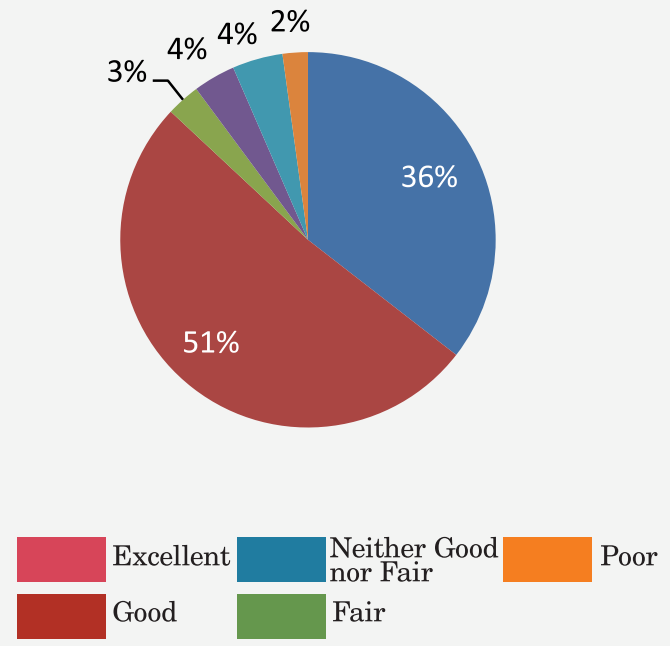
Number of
Tickets Generated
1,096,500

973,581 in 2015

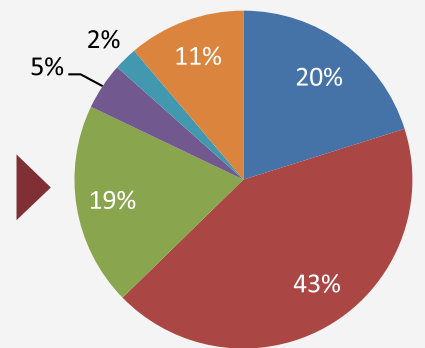


2016 CUSTOMER SURVEY
Highlights

In general, how is your experience with NM811?

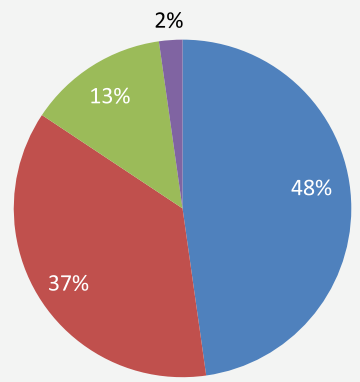


If you call in your request, how satisfied are you with your average wait time?

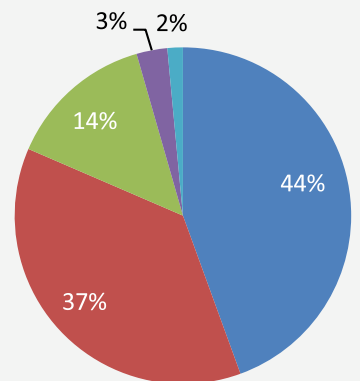


Please rate your satisfaction with:

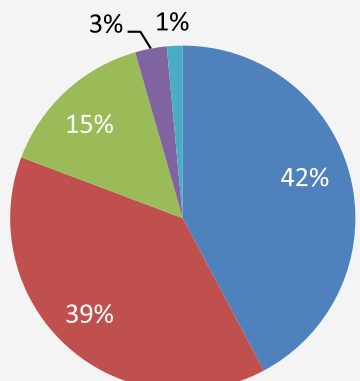
OPERATOR FRIENDLINESS



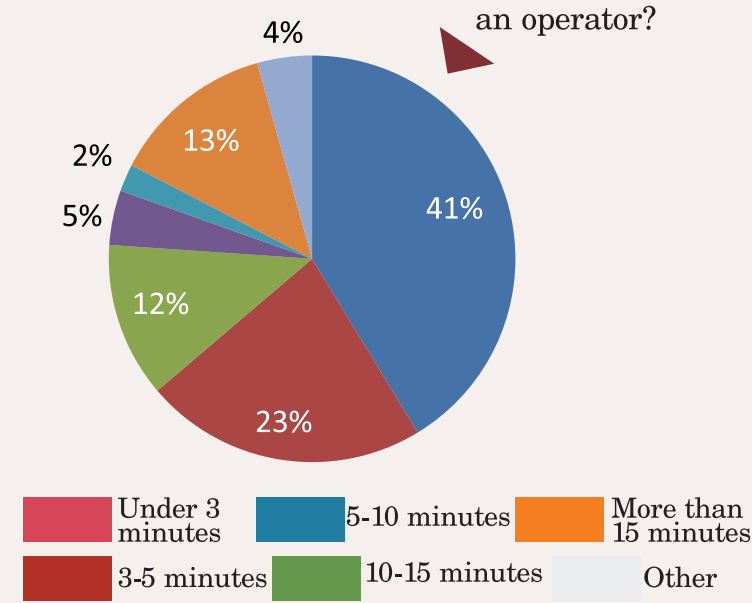
OPERATOR HELPFULNESS WITH THE TICKET PROCESS



OPERATOR KNOWLEDGE OF THE TICKET PROCESS



How long is your average wait time before speaking to an operator?



2016 Public Awareness Programs

NM SAFE DIG DAY



ANNUAL MEMBERSHIP MEETING



PNM SAFETY DAY



ACTS NM811 MAGAZINE



NM811 ISOTOPES GAME DAY



STATEWIDE PARADIGM MEETINGS



HARD HAT HARRY



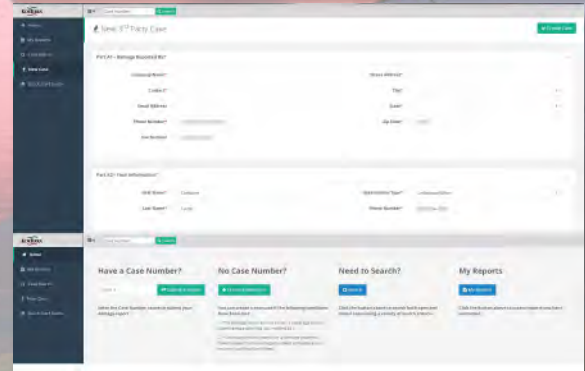
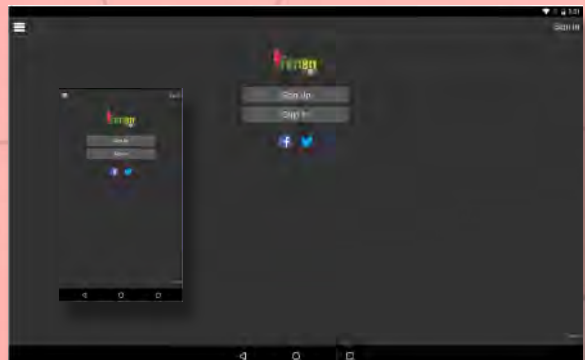
Moving Forward...

Goals to

Maintain Damage Prevention

INFORMATION TECHNOLOGY GOALS

- Implementation of Geocall
- NM811 App
- KorInsight



MEMBERSHIP & EXCAVATION GOALS

- Sustainability of short "call wait-times."
- Continuous exceptional customer service
- WebPortal-GeoCall
- KorInsight Manager



PUBLIC AWARENESS GOALS

- Make NM811 a household name
- ABQ Transit Decal Advertisement
- NM811 Billboards
- "Hard Hat Harry" educational awareness for students



If you have question regarding any part of this report, or are community outreach efforts please contact us at 505-254-7315