

New Mexico 811

New Ticket Types

Near Miss

If an excavator observes evidence that an unmarked underground facility may exist that was not marked, the excavator shall make a reasonable effort to identify the facility by contacting NM811 to request a Near Miss Ticket.

The UFO shall mark or clear the area within two (2) hours of contact or as expeditiously as possible if the excavation site is in a rural area. If no UFO responds to excavators near miss ticket notification the excavator may proceed with excavation activities in a safe and prudent manner.

Helpful Tips

- There is no damage to asset.
- Excavator may proceed with excavation activities in a safe and prudent manner when no UFO response.

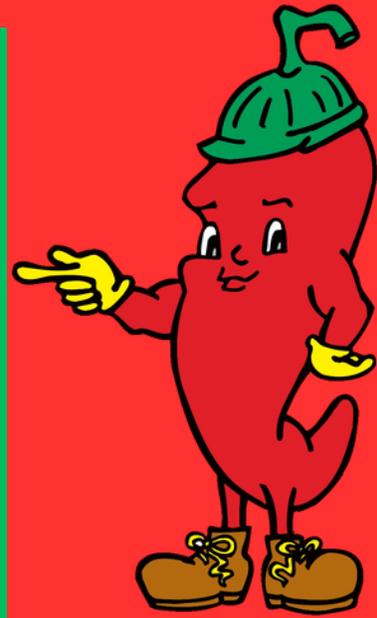
When to Call a Near Miss

- Discovering a facility not previously located or marked.
- Pre-excavation work reveals inconsistencies with markings.
- An operator responded clear, but physical indicators suggest utilities (i.e. pedestals in the area, pipeline markers, exposed conduit.)
- The locator responded marked, but no visible markings exist.
- A underground facility owner not originally notified has facilities present.
- The excavator requests verification due to suspected unmarked utilities.



Update Ticket

- Allows the excavator to get a new expiration date for the Standard Ticket without stopping excavation.
- Extends the ticket by an additional 15 working days from the request date.
- The Update ticket immediately replaces the standard ticket.
- There is no line re-marking by the UFO.
- The excavator must confirm that the previous markings are still visible.



Helpful Tips

- When new markings are needed, a Standard – Relocate ticket may be issued instead of an Update ticket, which will require excavation work to resume by the new 'work-to-begin' date.
- The Update Ticket is available only once per Standard.
- You cannot update an already updated ticket. (One Update per Standard, No Updates on Updates).

If you are interested in learning more about New Ticket Types please contact membership@nm811.org. Thank you for practicing safe digging!